

# Quality Policy Statement

Filtermist provides design, manufacture, assemble, supply, installation and servicing of filters including oil mist, oil smoke and dust filters, and associated accessories, and the design, manufacture, supply and installation of customised air movement, filtration, and extraction systems.

Filtermist has an ISO9001:2015 certified Quality Management System.

Filtermist aims:

- To establish and maintain a Quality Management System which satisfies the requirements of ISO 9001:2015, and any other customer specific quality requirements.
- To consistently provide products and services in a manner which will satisfy customer requirements
- To implement appropriate actions to address any risks and opportunities associated with internal / external issues, and to meet the needs and expectations of interested parties.
- To ensure all personnel are fully competent to carry out their assigned task.
- To strive to continually improve our services provided to customers
- To establish annual quality objectives at strategic and operational levels that are measured and reported upon at the management review meeting.
- To maintain documented information to demonstrate compliance with the Quality Management System.
- To comply with all applicable statutory and regulatory requirements.
- To review the Quality Management System at planned intervals to ensure it is effective and achieving the stated quality policy.

Filtermist management cascades the quality policy, quality objectives and the management system, as documented in the quality manual and its associated documents, to all staff to enable Filtermist to meet those requirements.

It is recognised that quality is the responsibility of all employees and line managers are charged with ensuring the clear communication and understanding of the management system amongst their staff.



**James Stansfield**  
**Chief Executive**  
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