

Five-year warranty Terms and Conditions

From 1st October 2021 Filtermist International Limited is offering a free five-year warranty on all Filtermist Units subject to the following terms and conditions:

- The warranty **must be activated** using the online form at www.filtermist.com within one month of the unit delivery
- Each unit **must be installed** in accordance with manufacturer's guidelines, found in the official operation & maintenance manual.
- Each unit **must be routinely serviced** in accordance with Filtermist's recommendations found in the official operation & maintenance manual, unless an alternative maintenance schedule is recommended by Filtermist or Filtermist certified third parties acting on its behalf
- Routine services **must be logged**; details should include the type of service carried out, spare parts replaced, hours in service, date service carried out and employee who carried the service out. Records to be made available to the manufacturer or manufacturer's agent upon request.
- All spare parts and consumables **must be manufacturer's original parts**
- This warranty **does not include** consumables (such as drum pads, silencer pads, AV mounts, ducting, seals and pre or post filters/afterfilters)
- This warranty only covers parts and carriage - it **does not include** labour
- The warranty **does not cover accidental damage or damage caused by incorrect installation or application** of the unit.
- This warranty has **no cash value**
- At the end of the five-year warranty period, all **T&Cs revert to Filtermist's standard Terms** which can be downloaded from www.filtermist.com